

**Review • Design • Management**



**Specialist Security and Risk Consultants**



**Connley  
Walker**

Independent Consulting Engineers

# Company Overview

Connley Walker Pty Ltd was established in 1996 to provide independent consultant services in the areas of security, technology and risk management.

## *Our Approach*

Our approach is to translate modern risk management principles into cost effective practical solutions for our clients. We achieve this by examining a client's management strategies and apply the available human, technology and physical resources to give a balanced result. Our emphasis is on finding the optimum level of risk management for a particular client. The optimum level is one that balances the cost of protection with the cost of losses to provide an overall minimum cost.

***Our independence ensures our integrity.  
Solutions we develop are unbiased and in  
the clients' best interest.***



# Our Services

## Review and Audit

Reviews and audits provide a realistic picture of a company's position. The areas that Connley Walker specialises in are:

- Security reviews and risk assessments
- Operational risk management reviews
- Technology reviews of security
- IT and communications systems
- Maintenance and Procedure Audits

## Design

Design services offered by Connley Walker include complete system design of security, communications and information technology systems. The designs provided are completely independent and as such represent the client's best interests.

Our design services include:

- Development of client needs brief
- Detailed design
- Specification documentation
- CAD drawings
- Documentation of tender packages
- Tender issue and evaluation services

## SCEC Endorsement

The Principal Consultant of Connley Walker is an SCEC Endorsed Security Consultant.

## Quality Management

Connley Walker is accredited to ISO9001:2000 for the provision of Audit, Design, Project Management & Consulting Services in the areas of security, risk, communications and technology.



## Management

Connley Walker offers risk and project management services. Connley Walker provides professional risk management services to clients.

These services include:

- Review of management strategies
- Development of policy for acceptable level of risk
- Review of current risk management strategies
- Provision of benchmark comparative costing for risk management of similar industries
- Development of risk management policy and procedures
- Development of risk management strategies
- Development of security operational and emergency procedures
- Development of business continuity plans

## Project Management

Our professional project management ensures that suppliers implement systems in accordance with required designs. Project management services typically include the following components:

- Issue of tender documentation to suppliers
- Evaluation of tender bids
- Establishment of works program
- Coordination with other services
- Evaluation of samples
- Administration of progress claims
- Regular progress reporting
- Inspection of works in progress
- Commissioning of systems
- Final inspections
- Review of final documentation
- Coordination of training
- Implementation of procedures

Professional project management minimises the risks associated with implementing a project. It minimises the risk of projects going over budget or over time.

## Our Approach to Security

Connley Walker can provide security solutions ranging from commercial applications to national defense.

Our approach is to firstly develop a security risk model. Security strategies and counter measures can then be identified that provide:

- Safety of personnel
- Protection of assets
- Continuity of operations

## Our Services

Assignments that Connley Walker regularly conduct include:

- Security risk assessments
- Review of security management strategies
- Development and documentation of security procedures
- Design and documentation of security technology
- Development and documentation of security maintenance, guard and patrol contracts
- Review of architectural treatments for security

## Technology

Areas of security technology that Connley Walker is able to provide specialist advice on include:

- Biometric systems
- Closed circuit television (CCTV)
- Drug and explosives detection
- Electronic access control
- Perimeter security systems.
- Physical locking, masterkeying systems, safes and vaults
- Remote monitoring of CCTV and alarms
- Secure communications and IT networks
- Security alarms
- Security control room design
- Thermal imaging surveillance

# Risk Management

## Risk Assessments

Connley Walker specialise in conducting risk assessments in the areas of:

- General operational risk
- Security
- Occupational health and safety
- Technology
- Change management
- Relocations
- Computer rooms
- IT and communications networks

## Our Approach

Our approach will usually include the steps of:

- Interviews with management and staff
- Review of third party risks
- Examination of supplier contracts
- Building inspections
- Technology reviews
- Strategy, policy and procedure reviews
- Documentation of findings and recommendations
- Scenario testing

## Development of Risk Treatments

In finding solutions to our clients' risks, we often look outside the square. Solutions may not always involve spending money but may simply require a different approach. In developing solutions we look at strategies that include:

- Avoiding the risks
- Implementing protection measures
- Isolating the risks
- Offsetting the risks
- Passing off part or all of the risk to others
- Reducing the value at risk
- Retaining the risks
- Spreading the risks

# Correctional & Detention Facilities

Connley Walker can provide complete security and communications design solutions for correctional and detention facilities. Our experience includes:

- Access control systems
- Closed circuit television
- Drug and explosives detection systems
- Movement control stations
- Prisoner intercoms
- Security control rooms
- Two way radio systems
- Biometric systems
- Data, communications and security fiber networks
- Duress systems
- Perimeter security
- Prisoner secure phones
- Thermal imaging surveillance



Connley Walker consultants have experience in this area that includes many more prisons spanning back to 1979.

Sites we have provided our services to include:

- Barwon Prison
- Baxter Immigration Detention Centre
- Darwin Immigration Detention Centre
- Dhurringile Prison
- Loddon Prison
- Marrigoneet Correctional Centre
- Melbourne Assessment Prison
- Parkville Juvenile Justice Centre
- Perth Immigration Detention Centre
- Port Philip Prison
- Villawood Immigration Detention Centre

# Courts

Connley Walker is Australia's leading expert in court security. Our experience and expertise include:

- Access control and intruder detection systems
- Closed circuit television
- Court room duress systems
- Custodial security
- Development of safety and security masterplans
- Development of security policies and procedures
- In court technology systems
- Safety and security risk assessments
- Weapons detection systems



Our extensive experience in courts has been obtained over many years and includes the following clientele:

- Darwin Supreme Court
- Family Court of Australia
- Federal Court of Australia
- Northern Territory of Magistrates Court
- Victorian Civil Administration Tribunal
- Victorian Childrens Court
- Victorian Coroners Court
- Victorian Magistrates Court
- Victorian Supreme Court

Connley Walker has provided over 100 security reviews and designs at court throughout Australia

# Education, Health, Government & Transport

Our experience in education, health government and transport has included:

- Complete Parliamentary security reviews
- Development of business continuity plans for council
- Security risk assessment of water supplies and SCADA systems for council
- Development of hospital security procedures
- Review of hospital security
- Review of government and university computer room facilities
- Design of university access control, CCTV and intruder detection systems
- Development of standardised university security measures
- Design of airport CCTV surveillance
- Review of rail security
- Design of hospital CCTV system
- Risk assessment of university technology

We have carried out education, health, government and transport assignments in all states and territories throughout Australia.



# Financial Institutions



Connley Walker has a deep understanding of the financial and banking industry. This has come from our consultants' involvement in projects for clients that include:

- African Bank
- ANZ
- Australia Bank (former)
- AXA
- Barclays Bank,
- Clydesdale Bank
- Commonwealth Bank
- First National Bank South Africa
- Members Equity
- National Australia Bank
- National Irish Bank
- National Mutual
- Northern Bank (Northern Ireland)
- South African Reserve Bank
- State Bank of South Australia (former)
- State Bank of Victoria (former)
- Westpac
- Yorkshire Bank

Our services to our financial institution clients have included:

- Basel II compliance training
- Design of access control, intruder and CCTV systems
- Development of management restructures
- Development of security risk models
- Operational risk training
- Project management of security technology installations
- Security and OH&S assessments of retail branches
- Security risk assessments of commercial buildings



# Audits - Technology, Maintenance & Procedures

## Technology Audits

Technology audits allow clients to clearly see if their technology is at risk of failure or obsolescence. In these audits we are able to make recommendations on the likely need for future upgrades or replacement of technology. This allows our clients to set future budgets with confidence.

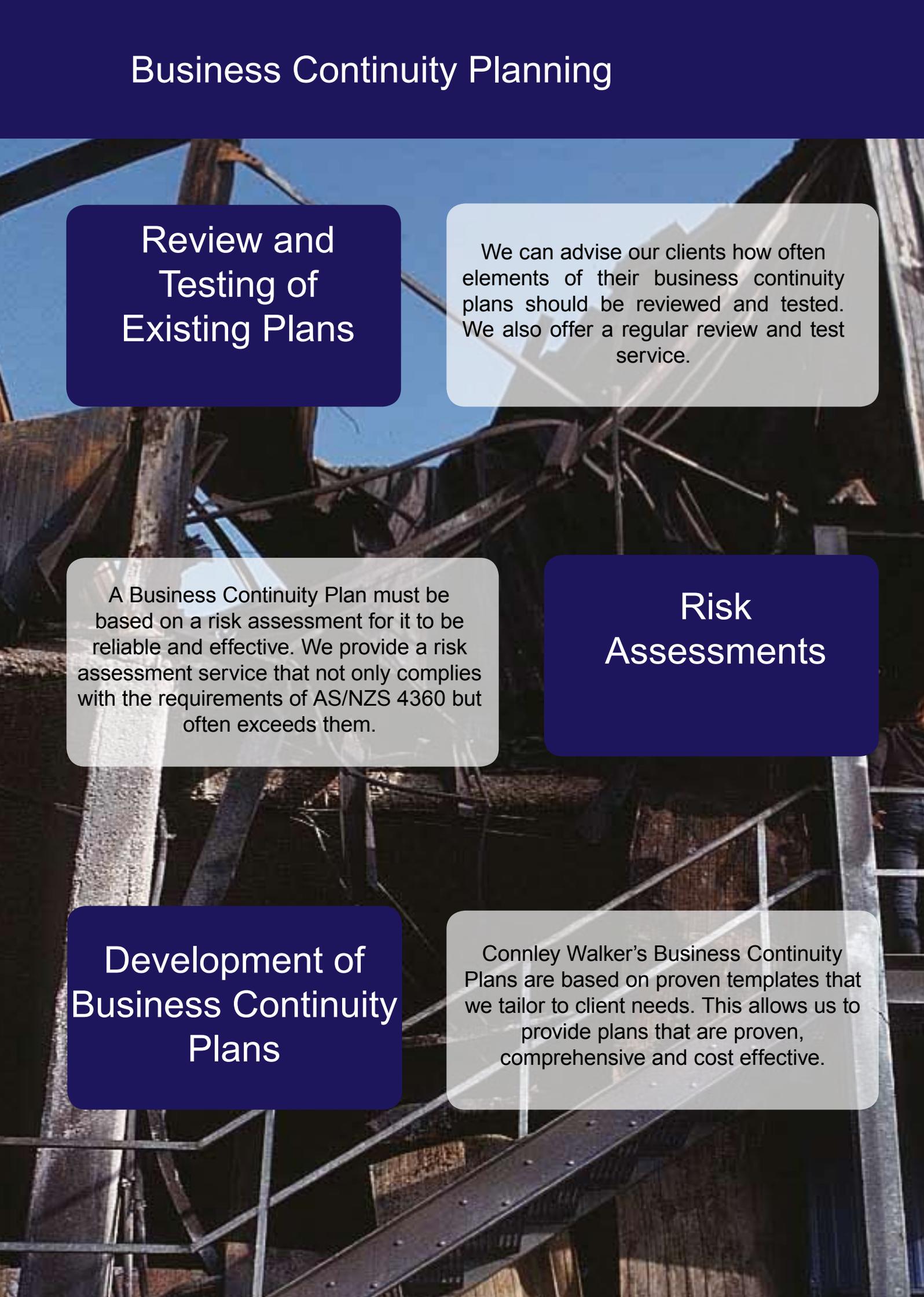
Maintenance audits allow clients to see if the maintenance of their security systems is being carried out comprehensively and correctly. As part of the service we examine the complete preventative maintenance plan contractor invoicing and the current state of the equipment being maintained.

## Maintenance Audits

## Procedure Audits

Security procedures are developed and implemented as part of an employers duty of care to provide a safe and secure environment. Unfortunately procedures are not always adhered to. Our audits in this area allow clients to give feedback to their security contractors and staff.

# Business Continuity Planning



## Review and Testing of Existing Plans

We can advise our clients how often elements of their business continuity plans should be reviewed and tested. We also offer a regular review and test service.

A Business Continuity Plan must be based on a risk assessment for it to be reliable and effective. We provide a risk assessment service that not only complies with the requirements of AS/NZS 4360 but often exceeds them.

## Risk Assessments

## Development of Business Continuity Plans

Connley Walker's Business Continuity Plans are based on proven templates that we tailor to client needs. This allows us to provide plans that are proven, comprehensive and cost effective.



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